

SUMMARY OF POSADA CONDOMINIUMS

RESERVATION POLICIES

CHECK-IN/CHECK-OUT:

Check-in is 4 P.M. and check-out is 11 A.M. local time.

DAMAGE DEPOSIT:

A copy of your credit card (VISA or MC) and ID are required at check-in, in case there are any billable damages to the unit upon check-out.

There is a damage deposit required for reservations paid in cash, when no credit card is provided. Damage deposit will be equal to one night's rate in the booked room.

PAYMENT:

Full payment is required at the time of reservation for 1 and 2 night reservations. A deposit of at least 50% is required for longer bookings. All remaining balances are due at check in.

CANCELLATIONS:

There is a \$100 cancellation fee for cancellations up to 11 days before arrival date. Payments are **non-refundable** for cancellations within 10 days of arrival are.

Spring Break and other holiday reservations are non-refundable, and they cannot be modified. There will be no refunds for no-shows or early departures during these periods.

REBOOKING:

Rebooking can take place for a \$20 fee, as long as the change takes place up to 10 days from arrival. Only one change/postponement is allowed. Changes made less than 10 days from arrival are not allowed. **This does not apply to bookings during holiday or peak reservations, which are non refundable regardless of when the reservation was made.** Also, changes are only allowed within the same type of condo originally booked and within the six months following original check in date. A downgrade or reduction of nights is considered a cancellation.

AGE REQUIREMENTS:

In order to preserve a family atmosphere, no one under the age of 25 will be allowed to check-in without their parents. Please do not book a reservation at Posada Condominiums unless you meet the minimum age criteria. Identification will be requested. There are no refunds for anyone attempting to circumvent the resort's age policies.

OCCUPANCY:

Each rental is designed to sleep a specific number of people. This number is noted on your booking confirmation. You will be subject to eviction without a refund if more people are found in your rental.

RATES:

Rates are subject to change without notice. Rates include 15% sales tax.

PETS:

Absolutely no pets are allowed in rental units. Violation of the No Pet policy could result in eviction and/or additional cleaning or damage charges.

SMOKING:

Absolutely no smoking is allowed in rental units. Violation of the No Smoking policy will result in additional cleaning and/or damage charges

CLEANING:

The condos are cleaned prior to your arrival as well as after your departure. Additional maid service is available upon request for an additional charge.

FURNISHINGS

All condos have fully equipped kitchens including coffee makers, blenders, dishwashers, and microwave ovens, plus TV/DVD players, central heat and air conditioning, washer & dryer, linens, and towels that are to be used in the unit only. Guests are to provide thier own beach towels.

COMPLETE RULES AND REGULATIONS:

A copy of the resort's rules and regulations will be provided upon making reservations and/or at check-in. Renters are responsible for reading, acknowledging and complying with all of these regulations.